



CHANCELLORS WAY MEDICAL ARTS CENTER (CWMAC) FREES UP TIME TO BETTER SERVE CLIENTS

with automated access control to keep
everyone and everything safe

THE CHALLENGE

CWMAC's old brass key system meant the operations team spent valuable time securing the facility that could've been spent furthering their mission of community engagement.

THE CHOICE

“We needed to know who fobbed in and out of a door. If something was tampered with or taken, we wanted to be able to investigate.”

-Dr. Luke Boudreau, Director of Operations

WHY BRIVO

- Set a time schedule to lock/unlock doors and create custom schedules for special events
- Open doors remotely and check if other doors are locked from a phone, tablet or PC
- Eliminate the high costs of continuously re-keying the facility when someone lost a key
- Review access events during investigations and track access to prevent theft

THE CHANGE

Within months of deploying Brivo Onair, CWMAC was able to **catch up on projects** that had been put on hold for a long time.

Brivo Onair remote management lets security leaders add users, edit permissions and grant access without having to be onsite.

“Last night I got a call that a doctor wasn't able to get into the facility. All I had to do is grab my phone and open the door for him. Plus, I changed his access rights so he can get into his office permanently.” - Dr. Boudreau

Cloud-based access control reduces the need for manual access control tasks. Team members no longer have to drive back after hours to double check that doors are locked. CWMAC can now focus on hosting more community offerings.

ADDED ACCESS CONTROL CUSTOMIZATIONS

Managing all the different types of constituents who use CWMAC used to be a challenge.

University students, seniors, doctors and patients needed different levels of access. With Brivo Onair, CWMAC can:

- Ensure that certain spaces are freely accessible during the day
- Allow certain clinics to safely operate 24/7
- Separate medical practices that should not share access
- Keep patients away from doctor and administrative offices
- Limit access to the vaccine fridge to specific doctors and nurses

ABOUT CHANCELLORS WAY MEDICAL ARTS CENTRE (CWMAC)

CWMAC is a comprehensive medical center (including clinics and physical practices) that serves the Guelph, Ontario, community. CWMAC also hosts special patient events and social groups for University of Guelph students and the broader Guelph community.

ABOUT BRIVO

Brivo is the original innovator of cloud-based physical security solutions for commercial buildings. Currently serving over 15 million users, Brivo offers a unified security platform including access control, mobile credentials, mobile administration, video surveillance, identity and visitor management, and elevator control. As a SaaS company, Brivo also offers a complete API platform service that empowers partners to build custom integrations and vertical market offerings.

Our mission is to make the world a safer place by providing a subscription-based service for securing buildings using reliable, convenient, scalable, cyber-hardened technology.



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