

December 11, 2009

Release Notes


WebService™ Release 10.0

Overview: This release launches a command channel capability that enables the ability to pulse a door and provides enhancements to the Lockdown feature. This release also lets WebService administrators reset their own passwords via the website. To take advantage of the new command channel capabilities, control panels must be upgraded to firmware version 5.0.12 or higher. Wireless panels do not support the new command channel capabilities; their Lockdown functionality remains unchanged. Lastly, this release adds support for the Samsung 6000 line of DVRs.

Pulse Door Feature

The new WebService Pulse Door feature allows administrators to momentarily pulse a door to grant access remotely and in near real time. A simple click on a Pulse Door button sends a signal to unlock the door; the administrator can define a pass-through period on the door settings that dictates how long the door remains unlocked after the Pulse Door button has been clicked. Panels must have firmware version 5.0.12 or higher in order to take advantage of this new feature, and it is not supported on wireless control panels.

[Help](#) | [Journal](#) | [Log Out](#)

Home	Activity	Users/Groups	Cards	Sites/Doors	Video	Schedules	Notifications	Reports	Account	Lockdown
Site Directory New Site Control Panels New Control Panel Pulse Door										
Site Name	Address	Door Name	ID	Pulse Door						
 Storage - DC	Washington, DC	Main Gate - DC	CP403383-CP403383	<input type="button" value="Pulse Door"/>						

Lockdown Enhancements

Another feature affected by command channel capability is Lockdown, which enables users to place one or all groups in Lockdown in near real-time. As with the Pulse Door feature, panels must have firmware version 5.0.12 or higher in order to take advantage of this new feature, and Lockdown on wireless control panels remains unchanged.

Self Service Password Reset

WebService administrators can now reset their own passwords with Self Service Password Reset. The Login page now displays a "Forgot your password?" link, which allows the administrator to answer previously established security questions. If the secret question and answer are unknown, the administrator may update that information in the Account tab under the Password link. After submitting the correct answer to the security question, an email containing a temporary password is sent to that administrator.

Samsung DVRs

The Samsung 6000 line of DVRs are added with this release. All supported DVRs are listed on the Video tab under "Add DVR." Simply choose the correct DVR from the Type drop-down menu.

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Control Panels

New improvements have been made to control panel ordering and display. Control panels now appear in alphabetical (and case sensitive) order for easier selection and management.