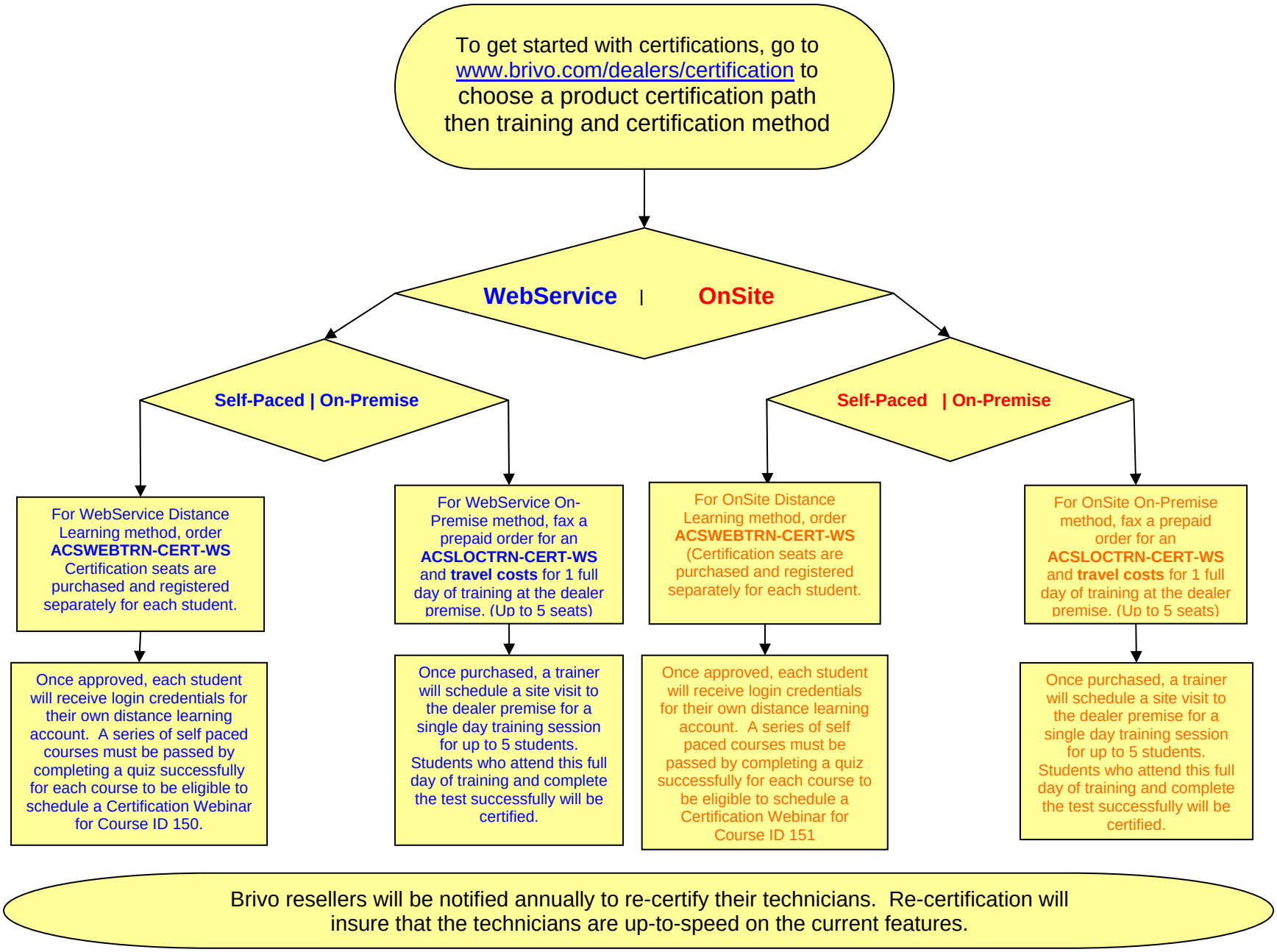Brivo Certification Flow Chart.doc