

## ACS OnSite Aparato® Language Packs

**Overview:** This document is intended to provide an overview of how to obtain and install a language pack. To order new Firmware please have your Aparato serial number(s) ready and then contact Brivo Technical Support at 866-274-8648 or via email to [licensing@brivo.com](mailto:licensing@brivo.com). There is no charge for the language pack license.

### How to install a language pack for existing systems:

1. Call technical support at 866-274-8648 and request a French or Spanish language pack. Your language pack is unique to your unit, so please have your serial number(s) ready.
2. Upon receipt of your language pack via email or USB key, run it as if it were an Aparato upgrade and follow the on-screen instructions.

Please note that this method of installation does not clear the existing database. The system will force you to make a backup beforehand. The entire process takes about 5 to 10 minutes.

### How to order a new Aparato in your preferred language:

1. You must request your preferred language at the time of order. Your new Aparato system will include a USB key with your requested language along with the associated manuals.
2. Follow the instructions on-screen to setup your Aparato.
3. Run the Aparato language pack as if it were an upgrade and follow the on-screen instructions.

Note: Please be aware that the first few installation screens of the language pack will be in English.

### Ordering information for Aparato language upgrades:

ACS-Aparato LANG-FRA	License Upgrade for French Version
ACS-Aparato LANG-SPA	License Upgrade for Spanish Version