

Release Notes

ACS Web: Release 12.8 ACS4000 Firmware: Release 2.0/2.01

Overview: The following release notes describe enhancements for several components of the Brivo ACS product and service offerings. Please note that some new features are applicable to ACS4000 control panels only, and require that Brivo Customer Care download the newest firmware to the panel over the Internet or wireless connection. Dealers and/or customers may request a new firmware download by calling Brivo Customer Care.

ACS Web Release 12.8

Multiple Group Memberships

The Multiple Group Memberships feature allows Administrators to put a user into more than one Group, thereby enjoying the access privileges of both groups simultaneously.

For example, in a property management setting, it may be desirable to have a single Group set up for "Lobby" access, and individual groups set up for "Tenant A" and "Tenant B" suite access. With the Multiple Group Membership Feature, a user can be set up with both Lobby and Tenant A privileges by selecting both Groups from the scrolling window now available on user edit page.

Note: This feature requires an ACS4000 control panel and firmware Release 2.0 or above.

Lockdown

The Lock Down feature provides a single page within the Brivo ACS application where and Administrator can rapidly (and, usually, temporarily) restrict access to any and all doors within an account on a per-group basis. This feature has been added to the system in response to the types of public safety concerns now faced by our critical infrastructure clients. Due to the sensitive nature of this feature, it is available only to Master and Senior Administrators.

Note: This feature requires an ACS4000 control panel and firmware Release 2.0 or above.

Global Time Zone Support

The Brivo ACS system now supports every time zone on planet earth, both for Administrator preferences and for Sites. For a complete list, please see the drop-down menus on either the Edit Site page or the Account -> Interface page.

Note: This feature requires an ACS4000 control panel and firmware Release 2.01 or above.

Global Address Support

Address field in the Brivo ACS application are no longer restricted to U.S. States and Zip Codes.

ACS4000 Firmware Release 2.0/2.01

New Feature Support

Firmware release 2.0 for the ACS4000 series control panel adds support for the following features:

- Multiple Group Memberships

Firmware release 2.01 for the ACS4000 series control panel adds support for the following features:

- Global Time Zones

Many currently deployed control panels are using Firmware Version 1.4.X. Please note that if you request an upgrade, it will be to Version 2.01.

Firmware Upgrade Availability

Firmware upgrades are available by calling or writing to Brivo Customer Care.

If you are unsure of the firmware version currently installed on your control panel, Customer Care can also provide you with this information.

Upon request, firmware upgrades are installed free of charge at the time you have requested with Brivo Customer Care.

Firmware upgrades require approximately five minutes, during which time the doors on the affected control panel will not be operational. Therefore, customers are urged to schedule firmware upgrades for a time when their facility is not expected to be overly busy, and to inform end users that their cards or PIN codes may not work for a few minutes.